



Return Merchandise Authorization (RMA)

RMA Follow-up

	DESCRIPTION		
RMA number			
Device identification			
Condition at arrival			
Statement of compliance (Incoming)	<input type="checkbox"/> Damaged <input type="checkbox"/> Defective		
Warranty	<input type="checkbox"/> Applicable <input type="checkbox"/> Not Applicable		
Maintenance Contract	<input type="checkbox"/> Applicable <input type="checkbox"/> Not Applicable		
	<input type="checkbox"/> Repairable <input type="checkbox"/> Not Repairable		
	Details :		
Diagnostic			
Customer approval	<i>Repairable</i>		
Repair Quotation	Offer n°		
	<input type="checkbox"/> Quotation sent	<input type="checkbox"/> Accepted and paid	<input type="checkbox"/> Rejected
	<i>Not Repairable or Offer Rejected</i>		
	<input type="checkbox"/> Repaired	<input type="checkbox"/> Destruction	<input type="checkbox"/> Shipped back
Statement of compliance (outgoing)			